

The Friends and Family Test

Service Report: Mar 2026

Service

All Departments

Star Rating



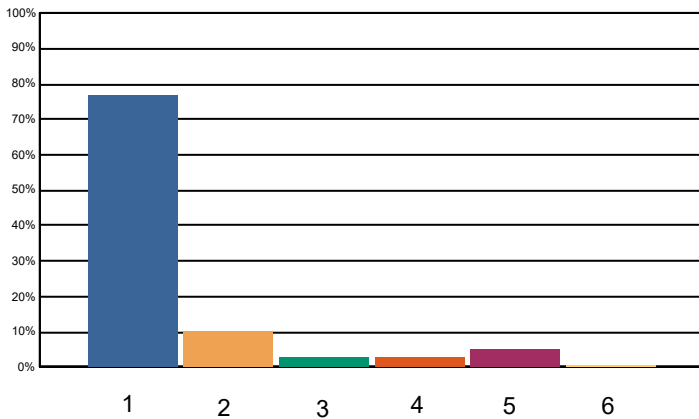
Positive

87.65%

Negative

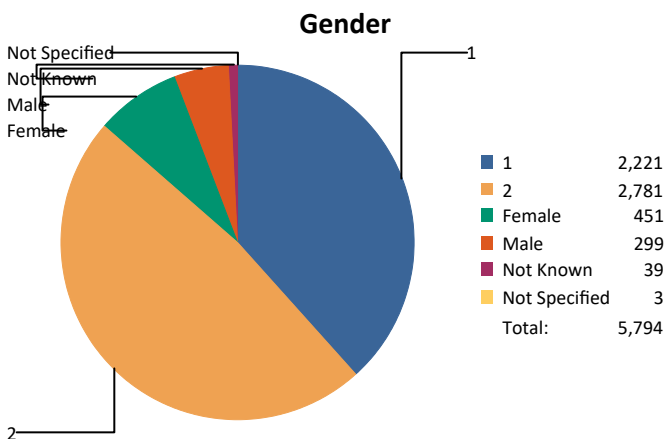
8.51%

Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,438	77.20%
2 - Good	601	10.45%
3 - Neither good nor poor	165	2.87%
4 - Poor	178	3.10%
5 - Very poor	311	5.41%
6 - Don't know	56	0.97%

Breakdown



Total Responses

5749