

# The Friends and Family Test

## Service Report: Feb 2026

Service

### All Departments

Star Rating



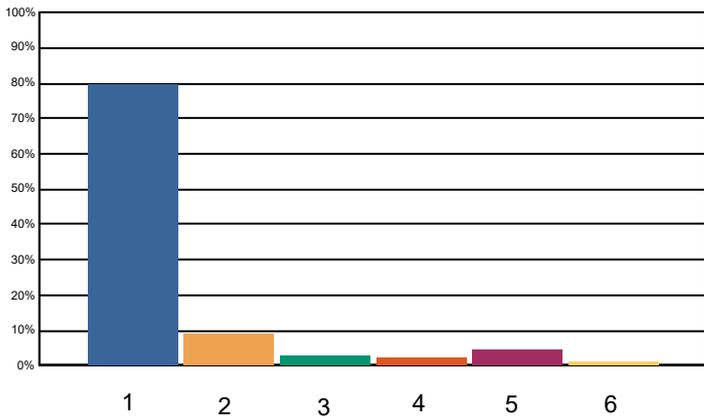
Positive

88.65%

Negative

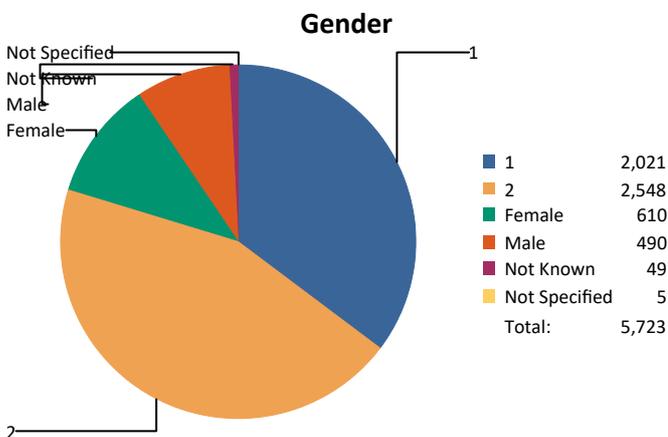
7.32%

### Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,505	79.50%
2 - Good	519	9.16%
3 - Neither good nor poor	162	2.86%
4 - Poor	147	2.59%
5 - Very poor	268	4.73%
6 - Don't know	66	1.16%

### Breakdown



Total Responses

5667