

We are



NHS

**Warrington and
Halton Hospitals**
NHS Foundation Trust

And together we make a difference!

Our Quality priorities for 2017-18

Patient Experience

1. To improve the Trust's responsiveness to complainants and overall experience for patients/relatives/public to raise concerns
2. To implement Patient Experience Strategy
3. Patient Experience for those patients with mental health needs who attend A&E

Patient Safety

1. Safer Surgery - Ensure that the Trust fully embraces the culture of safer surgery in theatres and in those areas that undertake invasive procedures
2. Falls – Reduction of injurious inpatient falls and increase the reporting of patient falls
3. Sepsis – Ensuring timely identification and treatment of sepsis, as per the Sepsis care bundle

Clinical Effectiveness and Outcomes

1. Supporting proactive and safe discharge
2. Mortality Review – implementation of the revised national mortality review processes
3. Lessons Learned – implement the Lessons Learned Framework within the Trust