

The Friends and Family Test

Service Report: Jun 2021

Service

All Departments

Star Rating



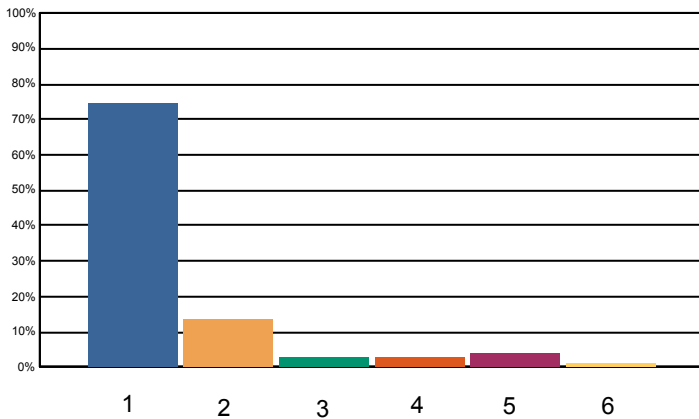
Positive

88.51%

Negative

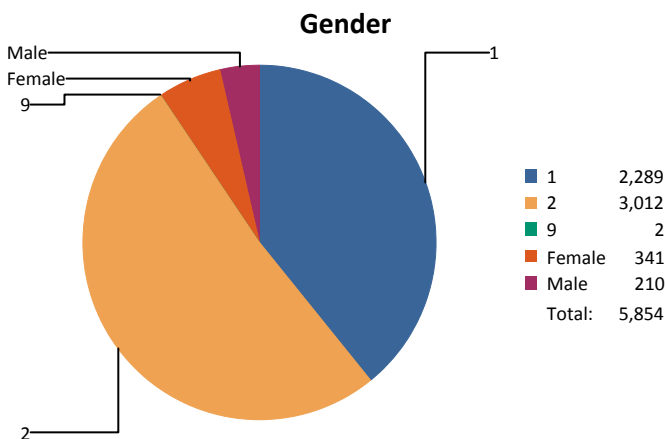
7.17%

Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,355	74.89%
2 - Good	792	13.62%
3 - Neither good nor poor	186	3.20%
4 - Poor	171	2.94%
5 - Very poor	246	4.23%
6 - Don't know	65	1.12%

Breakdown



Total Responses

5815