

The Friends and Family Test

Service Report: Sep 2019

Service

All Departments

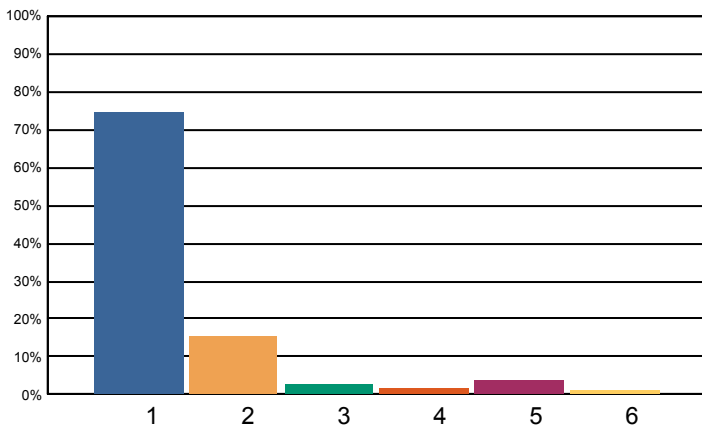
Recommended

90.19%

Not Recommended

5.65%

Overall Scores



Response Option	Responses	Percentage
1 - Extremely Likely	5,574	74.62%
2 - Likely	1,163	15.57%
3 - Neither Likely nor Unlikely	226	3.03%
4 - Unlikely	149	1.99%
5 - Extremely Unlikely	273	3.65%
6 - Don't Know	85	1.14%

Last 3 Comments

At my last appointment I was dealt with quickly and professionally. It was helpful to see the consultant who was able to discuss my progress. This has not been my experience when attending the assessment

2

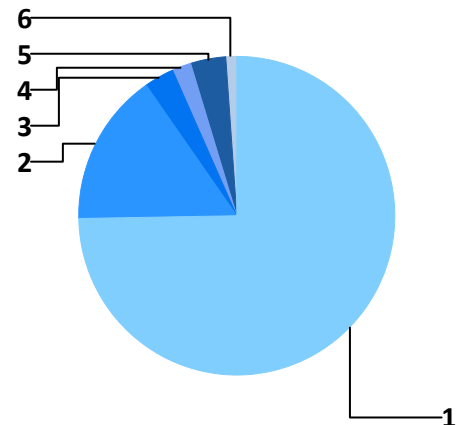
2.

2

Arrived at the hospital at 8.15am, but had to wait to be taken to the ward at 9.00pm, this was very stressful and humiliating being left on a bed in the corridor because there was no beds on ward.

2

Responses



Total Responses

7,470

Department: All Departments

1-Sep-2019 to 30-Sep-2019

Location / Service / Ward: All